



Tuesday, 7 October 2025 at 4.00 pm
Council Chamber - South Kesteven House, St. Peter's Hill,
Grantham. NG31 6PZ

Committee Members: Councillor Ashley Baxter, Leader of the Council (Chairman)
Councillor Paul Stokes, Deputy Leader of the Council (Vice-Chairman)
Councillor Rhys Baker, Councillor Richard Cleaver, Councillor Phil Dilks, Councillor Philip Knowles and Councillor Virginia Moran

Agenda

This meeting can be watched as a live stream, or at a later date, [via the SKDC Public-L Channel](#)

1. **Public Open Forum**
The Cabinet welcomes engagement from members of the public. To speak at this meeting please register no later than one working day prior to the date of the meeting via democracy@southkesteven.gov.uk
2. **Apologies for absence**
3. **Disclosure of Interests**
4. **Minutes of the previous meeting** (Pages 3 - 19)
Minutes of the meeting held on 9 September 2025.
Items for Cabinet Decision: Key
5. **Customer Experience Strategy 2025 to 2029** (Pages 21 - 39)
To present the Customer Experience Strategy to Cabinet for approval.
6. **Contract Award for Mixed Vehicle Procurement** (Pages 41 - 79)
This report seeks approval to award contracts for the procurement of various vehicles including caged vehicles and sweepers.

Items for Cabinet Decision: Non-Key

- 7. ICT and Cyber Security Strategies** (Pages 81 - 120)
To approve the updated ICT Strategy and the new Cyber Security Strategy.
- 8. Local Government and Social Care Ombudsman Findings Report** (Pages 121 - 135)
This report provides details of a complaint raised about the Council which was upheld and fault and injustice was found.

Matters Referred to Cabinet by the Council or Overview and Scrutiny Committees

- 9. Corporate Asset Management Strategy Review** (Pages 137 - 157)
To review and update the Corporate Asset Management Strategy 2022-2027, ensuring the strategy is in accordance with SKDC current priorities and objectives.

Items for information

- 10. Cabinet Forward Plan** (Pages 159 - 168)
This report highlights matters on the Cabinet's Forward Plan.
- 11. Open Questions from Councillors**